



ICAS TRAINING AND
EDUCATION COLLEGE

WSQ INTERACT WITH AND SERVE F&B GUEST



Course Objective

On completion of this unit, the learner will have the knowledge and skills in interacting

Course Content

- Preparing to interact with guests
- Assisting guests with seating
- Taking food & beverage orders
- Serving beverages
- Picking-up food orders
- Serving food
- Presenting bills
- Assisting guests with departure

Who should attend

People who are existing food handlers

Assumed Skills and Knowledge

No requirement.

Entry Requirements

No formal qualification required

Course Duration and Time

16 hours (2 days)
 9am – 6pm (Inclusive of 1- hour break)

Venue

ICASTE: 1 Sophia Road, #07-06/07 Peace Centre, Singapore 228149 or
 : 1A Short Street Campus #01-05 Singapore 188210

*Venue to be advised

More Information

Course Language: English and Mandarin

Course Fees

Singapore Citizen/ Permanent Resident of Singapore \$180.00 (Before GST & Subsidy)
 Foreigner \$180.00 (Before GST)

** Training grants up to 80% claimable via www.skillsconnect.gov.sg.

Refund Policy	Refund
Withdrawal notification received at least 14 calendar days before course commencement	75% refund of paid fees
Withdrawal notification received less than 14 calendar days from the course commencement OR Upon course commencement	No refund of paid fees

Other Information

Registration will close 2-3 weeks before the course commencement date or when class is full.
 Enquiries : 6535 4187